# Car parking

A dedicated parking area for Blue Badge holders is available at the front of the main car park; visitors with restricted mobility are welcome to be dropped off and collected from the main entrance.

#### Electric scooters and manual wheelchairs

We have a limited number of electric scooters which can be borrowed for use in the garden, as well as manual wheelchairs which can be used in the house and garden. Electric scooter and wheelchair users should keep to the designated paths. Please book in advance to ensure availability by calling 01246 565430. Scooters and wheelchairs can be collected from the main gate. For safety reasons, at the discretion of the member of staff on duty, we reserve the right not to issue scooters in bad weather.

#### House

The house lift allows visitors with restricted mobility to access the entire visitor route. Standard admission charges apply to visitors with disabilities; carers are free of charge. All mobility aids, other than electric scooters, may be used in the house. Our fire evacuation plan allows for four visitors using mobility aids to access the top floor at any one time; there may be a wait during busy periods. A free multimedia guide will tell you facts, figures and stories about the house and family. The tour is not specifically designed for people with visual impairments, but assistance with directions and descriptions can be provided by the guides on the visitor route.

#### **Toilets**

There are accessible toilets near the house entrance, in the farmyard and in each of the stables restaurants.



## Shops and restaurants

The shop and restaurants in the stables are all fully accessible. Please be aware that the stables courtyard is cobbled. The Orangery shop is also accessible however space is limited.

A golf buggy is available to take visitors with restricted mobility from the main gate up the hill to the stables shop and restaurants, as well as to the top garden entrance; please ask at the main gate or in any of the shops, restaurants or entrance points.

# Chatsworth Estate Farm Shop and Café

The estate farm shop and café are located 1.5 miles from the house; both are accessible to visitors in manual wheelchairs.

# Farmyard and adventure playground

The entrance is at the top of the main car park. A lift and ramp give access to all levels and facilities. Please be aware that the playground is a woodland site with uneven terrain which is accessed via a sloping footpath.

#### Access trailer

The 28-seat trailer is fully wheelchair accessible and offers tours of the garden, woods and lakes behind the house. There is a small additional charge. Please note this activity may not be available every day.

# Wheelchair access from Baslow to footpaths through the park

The kissing gate at Baslow allows wheelchair access to the park without leaving an opening through which grazing stock might escape.

### Further information

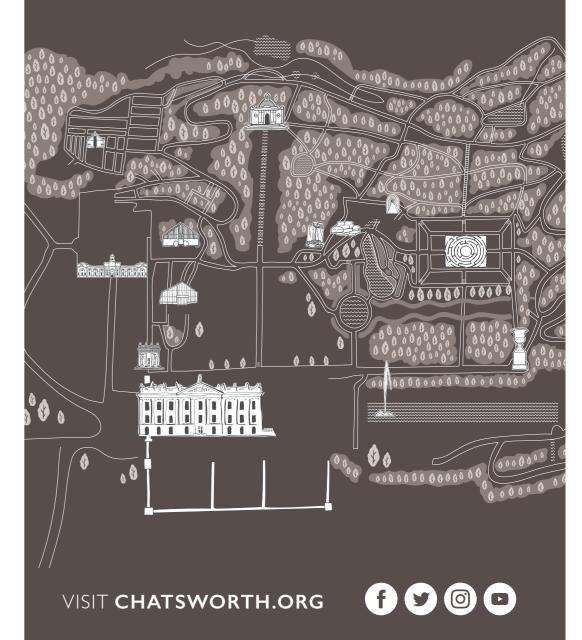
Those who would like to bring a group of people with disabilities should contact us on 01246 565430 or visit@chatsworth.org prior to their visit so we can help you make the most of your day.

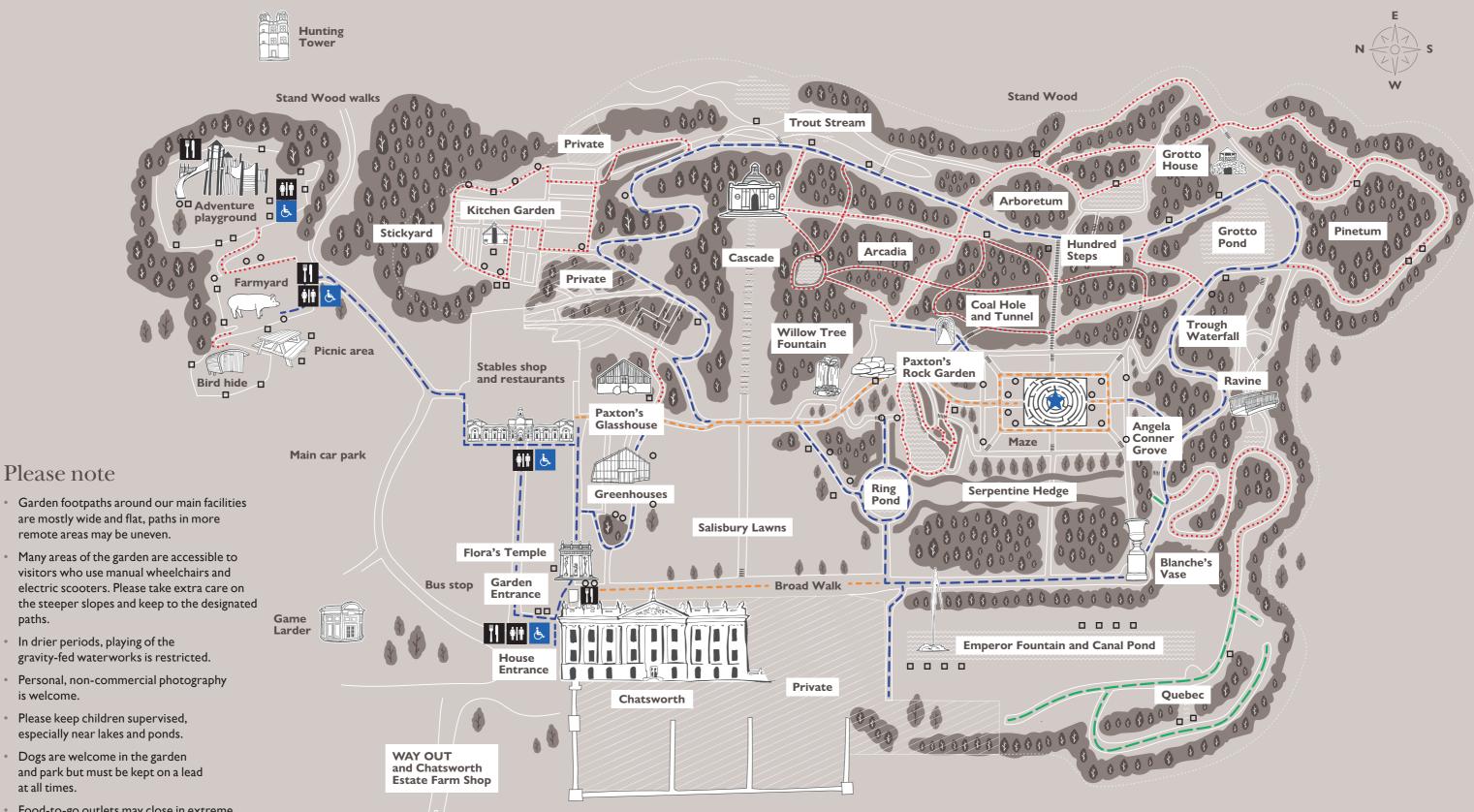
Assistance dogs are welcome in the house, garden and park. All other dogs are welcome in the garden and park provided they are on a lead. The Carriage House Café is also dog friendly.

If you require first aid, please contact the nearest member of staff or kiosk.



# Accessibility information & map





 Food-to-go outlets may close in extreme weather conditions.

• There are tractors and other vehicle movements within the garden at all times. Please take care.

Queen Mary's Bower

• The use of drones is prohibited.

paths.

is welcome.

at all times.

- The Cascade was not originally constructed for walking in. The stones can become slippery.
- The electric scooter and manual wheelchair collection point is at the house entrance.
- · Please keep children supervised.



Good paths and flat going Slight gradients and various surfaces Steeper gradients and various surfaces Grass - various gradients, please avoid when wet Maze is accessible for manual wheelchairs but not electric scooters

Backed seats

Backless seats

Steps

Food-to-go

**Toilets** 

Accessible toilets